

Standard Form Customer Contract  
**Hyperfast Fixed Wireless**  
Month to month agreement  
Residential plans

218B Lester Avenue, Geraldton WA 6530  
PO Box 2778, Geraldton WA 6531  
Phone: 1300 166 331  
Email: [info@node1.com.au](mailto:info@node1.com.au)  
ABN: 43 620 671 374  
ACN: 620 671 374



### Service, billing & contact information

Unless an email address is provided below, any correspondence including your bills, will be sent to your Node1 Internet email address.

Type of Residence: <input type="checkbox"/> Owned <input type="checkbox"/> Rented <i>If your residence is a rental property, we require written permission from your landlord or managing agent before installing the hardware necessary for this service.</i>	
Building Type: <input type="checkbox"/> Single Storey <input type="checkbox"/> Two Storey <input type="checkbox"/> Multi Storey	
Roof Type: <input type="checkbox"/> Tile <input type="checkbox"/> Colorbond/Zincalume Steel <input type="checkbox"/> Other (please describe):	
Surname:	First Name:
Postal Address:	Postcode:
Physical Address: <input type="checkbox"/> Tick if same as above	Postcode:
Service Address: <input type="checkbox"/> Tick if same as above	Postcode:
Email Address:	
Mobile No:	Home No:
Work No:	Date of Birth:

### Appointment of an Authorised Representative (optional)

When you appoint an Authorised Representative, you are giving the person you appoint the authority to deal with us on your behalf as your agent. This means that the Authorised Representative has the power to act and access information as if they were you. This includes making complaints, changing account details or cancelling a service. If you wish, you can specify limitations of your Authorised Representative's rights.

Surname:	First Name:
Postal Address:	Postcode:
Physical Address:	Postcode:
Email Address:	
Mobile No:	Home No:
<i>Limitations of the Authorised Representative's rights (specify anything that your Authorised Representative should NOT be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.):</i>	

### Email & account username

These details can be used to login to your account online.

Username must be 20 characters or less, we will contact you if your preferred username is unavailable.

Password must be 8 characters or more, and contain at least one letter and one number.

Username: @node1.com.au	Password:
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## Antenna & installation information

Node1 Internet will provide you with an Antenna in order to access the service. The Antenna remains the property of Node1 Internet at all times.

Our installation fees fall under the following two categories: Standard Installation and Non-Standard Installation. The Standard Installation fee is \$200. A Non-Standard Installation is one that requires a pole, or additional cabling or labour due to a double storey premise. The Non-Standard installation fee is \$300. We will contact you prior to installation to clarify the charges you will incur.

We recommend the use of a surge protector with this equipment. Any damage caused by power surges is not covered under the product warranty. The plans below are not available for commercial use.

## Plan options

Please select the plan that you would like:

Speed	Monthly Data Allowance On Peak + Off Peak	Monthly Charge	✓
Unlimited (Upto 1Gbps)*	Unlimited	\$109.95	<input type="checkbox"/>

\*Please see [www.node1.com.au/hyperfast/faq/index](http://www.node1.com.au/hyperfast/faq/index)

## Optional extras

Item	Price	✓
Wireless Router (Hyperfast Compatible) <i>To use the internet wirelessly, you will need a wireless router.</i>	\$249	<input type="checkbox"/>

## Payment information

Available payment methods (details will be on your first invoice):

- Direct Debit from card or bank account
- BPOINT online or telephone
- BPAY®

## Acknowledgement of Terms & Conditions

Please read the Standard Form of Agreement (SFOA) document available for download on our website <https://node1.com.au/information> before signing this declaration. This section acknowledges your acceptance of the Terms & Conditions within the SFOA, fees and charges, and confirms your order of the service.

By signing this form, I agree to abide by the Terms & Conditions within the SFOA of Node1 Internet. I understand the internet plan I am subscribing to, and the restrictions, limits, charges and other features of it. I also understand Node1 Internet relies on a third party installation company for the connection of services, and therefore cannot guarantee connection provisioning times. I confirm the information provided in this application is true and correct at the time of application.

Full Name:	
Signature:	Date:

To submit your application, you can either:

- post to Node1 Internet, PO Box 2778, Geraldton WA 6531
- email to [info@node1.com.au](mailto:info@node1.com.au)