# Standard Form Customer Contract

# **NBN Fixed Line**

Month to month agreement Residential plans

218B Lester Avenue, Geraldton WA 6530 PO Box 2778, Geraldton WA 6531 Phone: 1300 166 331 Email: info@node1.com.au

ABN: 43 620 671 374 ACN: 620 671 374



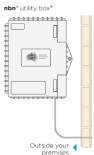
### Service, billing & contact information

Unless an email address is provide	d below, any correspondence includin	g your bills, will be sent to your Node1 Internet email address.
Surname:		First Name:
Postal Address:		Postcode:
Physical Address:		Postcode:
☐ Tick if same as above		i osteode.
Service Address: ☐ Tick if same as above		Postcode:
Email Address:		
Mobile No:		Home No:
Work No:		Date of Birth:
		access information as if they were you. This includes making complaints, cify limitations of your Authorised Representative's rights.  First Name:
Postal Address:		Postcode:
Physical Address:		Postcode:
Email Address:		
Mobile No:		Home No:
	presentative's rights (specify anything t norised Representative has the power t	that your Authorised Representative should NOT be allowed to do on to act as if they were you.):
	to your account online. or less, we will contact you if your pref more, and contain at least one letter a	
Username:	@node1.com.au	Password:
Camilaa 8 mlan aatiinna		<b>nbn</b> ~ utility box*

# Service & plan options

Depending on your service area, you will either be eligible for a Fibre to the Node (FTTN), Fibre to the Building (FTTB), Fibre to the Premises (FTTP) or NBN HFC (Cable) internet service. To determine which NBN service you require, the graphic displays the NBN utility box you will have installed on the outside of your premises if in a FTTP or NBN Cable service area. If this NBN utility box has not been installed, you can assume you are in a FTTN or FTTB service area as this box is not required for those services.

Connection fee for all NBN Fibre services is \$55. These plans are not available for commercial use.



Plan	Monthly Data Allowance On Peak + Off Peak	Monthly Price	✓
nbn™25	50GB + Unlimited	\$49.95	
	Unlimited	\$69.95	
nbn™50	Unlimited	\$79.95	
nbn™100	Unlimited	\$99.95	
nbn™250 (FTTP only)	250GB + Unlimited	\$129.95	
	500GB + Unlimited	\$139.95	
	Unlimited	\$169.95	

## If transferring from ADSL to FTTN

$\square$ I currently have an active ADSL phone line to the property	Current ADSL Line Phone Number: ( )
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#### If applying for FTTP

Do you have a medical and/or security alarm system? ☐ Yes	□ No
If yes, we recommend you opt for a Battery Backup Service.	

#### Optional extras

ltem	Price	✓
Wireless Router To use the internet wirelessly, you will need a wireless router.	\$149	
Battery Backup Service* FTTP only Node1 Internet highly recommends the battery backup service	Free	
Professional Splitter Installation FTTN only This is used to centrally separate the ADSL/VDSL signals and voice frequency signal. You will need a professional splitter installation in order to use telephone services (excluding VOIP services).	\$250 including first hour then \$99/hr after	

#### Payment information

Available payment methods (details will be on your first invoice):

- Direct Debit from card or bank account
- BPOINT online or telephone
- BPAY®

## Acknowledgement of Terms & Conditions

Please read the Standard Form of Agreement (SFOA) document available for download on our website <a href="https://node1.com.au/information">https://node1.com.au/information</a> before signing this declaration. This section acknowledges your acceptance of the Terms & Conditions within the SFOA, fees and charges, and confirms your order of the service. By signing this form, I agree to abide by the Terms & Conditions within the SFOA of Node1 Internet. I understand the internet plan I am subscribing to, and the restrictions, limits, charges and other features of it. I also understand Node1 Internet relies on a third party installation company for the connection of services, and therefore cannot guarantee connection provisioning times. I confirm the information provided in this application is true and correct at the time of application.

Full Name:	
Signature:	Date:

To submit your application, you can either:

- post to Node1 Internet, PO Box 2778, Geraldton WA 6531
- email to info@node1.com.au

\*If the battery backup service option is not selected, no NBN-based services, including telephone and data services, will work in the event of a power failure or if the power is switched off at, or disconnected from, the power point. The Battery Backup powers the NTD in the event of power failure or disconnection to support some services using certain types of telephones/devices for a limited period of time (a total of approximately 5 hours under typical conditions) provided they use supported ports. You should ensure you have alternative means (such as a mobile phone) to place emergency calls. Medical and/or security alarms may also be affected. You should discuss your needs and solutions with your alarm provider. Please also consider the needs of anyone who lives/works at the service address when making a decision regarding the battery backup service. If you require a battery backup service in the future, an appointment to install the Power Supply with Battery Backup can be arranged with Node1 Internet. For more information regarding NBN Battery Backup Service and information regarding replacing and recycling batteries, please visit: http://www.nbnco.com.au/connect-home-or-business/already-connected/nbn-equipment/battery-back-up-service-information.html

