## Relocation of service

## **NBN Fixed Line**

Residential & business plans

218B Lester Avenue, Geraldton WA 6530 PO Box 2778, Geraldton WA 6531 Phone: (08) 9964 5464 Email: info@node1.com.au ABN: 43 620 671 374 ACN: 620 671 374



Identification & relocation details Customer ID number: (this can be found on your bill) Business Name: (If applicable) Surname: First Name: ☐ Driver's Licence ☐ Passport Type of Photo ID: ☐ Proof of Age Card ☐ Other Photo ID No: Previous service address: Postcode: New service address: Postcode: What date should the transfer of services take effect? The transfer date cannot be earlier than seven working days from the date that this form is submitted to Node1 Internet including all required information. Transfer date is an approximate date the transfer will take place and may vary depending on installation availability. Connection fees Connection Fee: \$55 If transferring from ADSL to FTTN ☐ I currently have an active ADSL phone line to the property Current ADSL Line Phone Number: ( ) If applying for FTTP Do you have a medical and/or security alarm system? ☐ Yes If yes, we recommend you opt for a Battery Backup Service.

## Optional extras

ltem	Price	1
Battery Backup Service* FTTP only  Node1 Internet highly recommends the battery backup service	Free	
Professional Splitter Installation FTTN only This is used to centrally separate the ADSL/VDSL signals and voice frequency signal. You will need a professional splitter installation in order to use telephone services (excluding VOIP services).	\$250 including first hour then \$99/hr after	

## Acknowledgement of Terms & Conditions

Please read the Terms & Conditions document available for download on our website <a href="https://node1.com.au/information">https://node1.com.au/information</a> before signing this declaration. This section acknowledges acceptance of the Terms & Conditions, fees and charges, and confirms your order of the service. By signing this form, I agree to abide by the Terms & Conditions of Node1 Internet. I understand the internet plan I am subscribing to, and the restrictions, limits, charges and other features of it. I also understand Node1 Internet relies on a third party installation company for the connection of services, and therefore cannot guarantee connection provisioning times. I confirm the information provided in this application is true and correct at the time of application.

ине от аррисации.	
Full Name:	
Signature:	Date:

To submit this form, you can either:

- Post to Node1 Internet, PO Box 2778, Geraldton WA 6531
- Email to info@node1.com.au

\*If the battery backup service option is not selected, no NBN-based services, including telephone and data services, will work in the event of a power failure or if the power is switched off at, or disconnected from, the power point. The Battery Backup powers the NTD in the event of power failure or disconnection to support some services using certain types of telephones/devices for a limited period of time (a total of approximately 5 hours under typical conditions) provided they use supported ports. You should ensure you have alternative means (such as a mobile phone) to place emergency calls. Medical and/or security alarms may also be affected. You should discuss your needs and solutions with your alarm provider. Please also consider the needs of anyone who lives/works at the service address when making a decision regarding the battery backup service. If you require a battery backup service in the future, an appointment to install the Power Supply with Battery Backup can be arranged with Node1 Internet. For more information regarding NBN Battery Backup Service and information regarding replacing and recycling batteries, please visit: http://www.nbnco.com.au/connect-home-or-business/already-connected/nbn-equipment/battery-back-up-service-information.html